

TELCOVE OPERATIONS, LLC

REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES
APPLYING TO INTRASTATE TOLL COMMUNICATION SERVICES
WITHIN THE STATE OF SOUTH CAROLINA

This tariff applies to the Intrastate Toll Communications Services furnished by TelCove Operations, LLC ("Company") between one or more points in the State of South Carolina. This tariff is on file with the South Carolina Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business, 121 Champion Way, Canonsburg, Pennsylvania 15317.

Issued: July 23, 2007

Effective: April 5, 2007

By: Director of Regulatory Affairs
121 Champion Way
Canonsburg, Pennsylvania 15317

CHECK SHEET

The pages of this tariff are effective as of the date shown. The original and revised pages named below contain all changes from the original tariff and are in effect on the date shown.

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EXPLANATION OF SYMBOLS

A revision of a Tariff Sheet is coded to designate the type of change from the previous revision. These symbols, which appear in the right-hand margin of the page, are used to signify:

C - Change in Regulation

D - Discontinued rate or regulation

I - Increased rate

M - Moved from another tariff location

N - New rate or regulation

R - Reduction in a rate or charge

T - Changed in text but no change in rate or regulation

TARIFF FORMAT

- A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th Revised Sheet 14 cancels the 3rd Revised Sheet 14. Because of various suspension periods, deferrals, etc. the Commission follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect.
- C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a).
 - 2.1.1.A.1.(a).I.
 - 2.1.1.A.1.(a).I.(i).
 - 2.1.1.A.1.(a).I.(i).(1).
- D. Check Sheets - When a tariff filing is made with the Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on the check sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the Commission.

EXPLANATION OF TERMS

Automatic Location Identification ("ALI") - The name and address associated with the calling party's telephone number (identified by ANI as defined below) is forwarded to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off premises, etc.) will be identified with the address of the telephone number at the main location.

Automatic Number Identification ("ANI") - A system whereby the calling party's telephone number is identified and sent forward with the call record for routing and billing purposes. E911 Service makes use of this system.

Call Initiation - The point in time when the exchange network facility are initially allocated for the establishment of a specific call.

Call Termination - The point in time when the exchange network facility allocated to a specific call is released for reuse by the network.

Commission - South Carolina Public Service Commission.

Company - TelCove Operations, LLC, unless otherwise clearly indicated from the context.

Customer - The person, firm, corporation, or other entity which orders service pursuant to this Tariff and utilizes service provided under Tariff by the Company. A customer is responsible for the payment of charges and for compliance with all terms of the Company's Tariff.

Customer Premises Equipment ("CPE") - Equipment provided by the customer for use with the Company's services. CPE can include a station set, facsimile machine, key system, PBX, or other communication system.

Exchange - An area, consisting of one or more central office districts, within which a call between any two points is a local call.

Final Account - A customer whose service has been disconnected who has outstanding charges still owed to the Company.

EXPLANATION OF TERMS (Cont'd)

Interruption - The inability to complete calls, either incoming or outgoing or both, due to Company facilities malfunction or human errors.

LATA - Local Access and Transport Area. The area within which the Company provides local and long distance ("intraLATA") service. For call to numbers outside the area ("interLATA") service is provided by long distance companies.

Move - The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

On-Net - Telecommunications services which are transported exclusively over facilities installed by the Company rather than the facilities of another carrier.

Rate Center - A geographic reference point with specific coordinates on a map used for determining mileage when calculating charges.

Toll Call - Any call extending beyond the local exchange of the originating caller which is rated on a toll schedule by the Company.

APPLICATION OF TARIFF

Issued: July 23, 2007

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By: Director of Regulatory Affairs
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 1 - APPLICATION OF TARIFF

1.1 Application of Tariff

This Tariff sets forth the service offerings, rates, terms and conditions applicable to switched services provided by TelCove Operations, LLC, as follows:

The furnishing of interexchange intrastate end-user communications services to customers within the State of South Carolina.

1.1.1 Service Territory

TelCove Operations, LLC will provide service within the State of South Carolina.

1.1.2 Availability

Service is available where facilities permit.

Only those services for which rates are provided are currently available. The rates set forth in this Tariff apply only to On-net services.

Any service purchased under this Tariff, whether purchased individually or in combination with other services, is subject to a minimum monthly commitment of \$250.00.

1.2 Marketing Statement

As a telephone utility under the regulation of the Public Service Commission of South Carolina, I do hereby assert and affirm that as a reseller of intrastate telecommunications services, I will not indulge or participate in deceptive or misleading telecommunications marketing practices to the detriment of consumers in South Carolina, and I will comply with those marketing procedures, if any, set forth by the Public Service Commission. Additionally, I will be responsible for the marketing practices of my contracted telemarketers for compliance with this provision. I understand that violation of this provision could result in a rule to show cause as to the withdrawal of my certification to complete intrastate telecommunications traffic within the State of South Carolina.

GENERAL RULES AND REGULATIONS

Issued: July 23, 2007

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121 Champion Way
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Section 2 - GENERAL RULES AND REGULATIONS

2.1 USE OF FACILITIES AND SERVICE

2.1.1 Obligation of the Company

In furnishing facilities and service, the Company does not undertake to transmit messages, but furnishes the use of its facilities to its customers for communications. The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission between points within the State of South Carolina.

- a. The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- b. The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

The Company's obligation to furnish facilities and service is dependent upon its ability (a) to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment; (b) to secure and retain, without unreasonable expense, suitable space for its plant and facilities in the building where service is or will be provided to the customer; or (c) to secure reimbursement of all costs where the owner or operator of a building demands relocation or rearrangement of plant and facilities used in providing service therein.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.1 Obligation of the Company (Cont'd)

The Company shall not be required to furnish, or continue to furnish, facilities or service where the circumstances are such that the proposed use of the facilities or service would tend to adversely affect the Company's plant, property or service.

The Company reserves the right to refuse an application for service made by a present or former customer who is indebted to the Company for service previously rendered pursuant to this Tariff until the indebtedness is satisfied.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.2 Limitations on Liability

2.1.2.1 The liability of the Company for damages arising out of the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in this tariff. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.

2.1.2.2 The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.2 Limitations on Liability (Cont'd)

2.1.2.3 The Company shall not be liable for any act or omission of any entity furnishing to the Company or to the Company's Customers facilities or equipment used for or with the services the Company offers.

2.1.2.4 The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.

2.1.2.5 The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal presence, condition, location, or use of any installation so provided. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section as a condition precedent to such installations.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.2 Limitations on Liability (Cont'd)

2.1.2.6 The Company is not liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by negligence or willful misconduct of the Company's agents or employees.

2.1.2.7 The Company is not liable for any claims for loss or damages involving:

- (a) Breach in the privacy or security of communications transmitted over the Company's facilities;
- (b) Injury to property or injury or death to persons, including claims for payments made under Worker's Compensation law or under any plan for employee disability or death benefits arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected or to be connected to the Company's facilities;
- (c) Any representations made by Company employees that do not comport, or that are inconsistent, with the provisions of this tariff;
- (d) Any act or omission in connection with the provision of 911, E911 or similar services;
- (e) Any noncompletion of calls due to network busy conditions.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.2 Limitations on Liability (Cont'd)

2.1.2.8 The Company shall be indemnified, defended held harmless by the Customer against any claim, loss, or damage arising from Customer's use of services, involving claims for libel, slander, invasion of privacy, or infringement of copyright arising from the Customer's own communications.

- (a) The Company shall be indemnified, defended and held harmless by the Customer or end user from and against any and all claims, loss, demands, suits, expense, or other action or any liability whatsoever, including attorney fees, whether suffered, made, instituted, or asserted by the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any Company or Customer equipment or facilities or service provided by the Company.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.2 Limitations on Liability (Cont'd)

2.1.2.8 (Cont'd)

- (b) The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere. The Company shall be indemnified, defended and held harmless by the Customer from and against any and all claims, loss, demands, suits, or other action, or any liability whatsoever, including attorney fees, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any equipment or facilities or the service.
- (c) The Company assumes no responsibility for the availability or performance of any cable or satellite systems or related facilities under the control of other entities, or for other facilities provided by other entities used for service to the Customer, even if the Company has acted as the Customer's agent in arranging for such facilities or services. Such facilities are provided subject to such degree of protection or nonpreemptibility as may be provided by the other entities.
- (d) Any claim of whatever nature against the Company shall be deemed conclusively to have been waived unless presented in writing to the Company within thirty (30) days after the date of the occurrence that gave rise to the claim.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.2 Limitations on Liability (Cont'd)

2.1.2.9 The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.

2.1.2.10 The entire liability for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid Company by Customer for the specific services giving rise to the claim. No action or proceeding against the Company shall be commenced more than one year after the service is rendered.

2.1.2.11 THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.3 Use of Service

Any service provided under this Tariff may be resold to or shared (jointly used) with other persons at the customer's option. The customer remains solely responsible for all use of service ordered by it or billed to its telephone number(s) pursuant to this Tariff, for determining who is authorized to use its service, and for promptly notifying the Company of any unauthorized use. The customer may advise its customers that a portion of its service is provided by the Company, but the customer shall not represent that the Company jointly participates with the customer in the provision of the service.

2.1.4 Use and Ownership of Equipment

The Company's equipment, apparatus, channels and lines shall be carefully used. Equipment furnished by the Company shall remain its property and shall be returned to the Company whenever requested, within a reasonable period following the request, in good condition, reasonable wear and tear accepted. The customer is required to reimburse the Company for any loss of, or damage to, the facilities or equipment on the customer's premises, including loss or damage caused by agents, employees or independent contractors of the customer through any negligence.

Section 2 - GENERAL RULES AND REGULATIONS

2.2 MINIMUM PERIOD OF SERVICE

The minimum period of service is one month except as otherwise provided in this Tariff. The customer must pay the regular tariffed rate for the service they subscribe to for the minimum period of service. If a customer disconnects service before the end of the minimum service period, that customer is responsible for paying the regular rates for the remainder of the minimum service period. When the service is moved within the same building, to another building on the same premises, or to a different premises entirely, the period of service at each location is accumulated to calculate if the customer has met the minimum period of service obligation.

If service is terminated before the end of the minimum period of service as a result of condemnation of property, damage to property requiring the premises to be abandoned, or by the death of the customer, the customer is not obligated to pay for service for the remainder of the minimum period.

If service is switched over to a new customer at the same premises after the first month's service, the minimum period of service requirements are assigned to the new customer if the new customer agrees in writing to accept them. For facilities not taken over by the new customer, the original customer is responsible for the remaining payment for the minimum service period in accordance with the terms under which the service was originally furnished.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.3 PAYMENT FOR SERVICES RENDERED

2.3.1 Responsibility for All Charges

Any applicant for facilities or service may be required to sign an application form requesting the Company to furnish the facilities or service in accordance with the rates, charges, rules and regulations from time to time in force and effect. The customer is responsible for all local and toll calls originating from the customer's premises and for all calls charged to the customer's line where any person answering the customer's line agrees to accept such charge.

2.3.2 Deposits

Subject to special provisions as may be set forth below, any applicant or customer whose financial responsibility is not established to the satisfaction of the Company may be required to deposit a sum up to an amount equal to the total of the estimated local service and intrastate toll charges for up to two months for the facilities and service. If the minimum period of service for the requested facilities and service is more than one month, as specified in this Tariff, the customer may also be required to deposit a sum up to an amount equal to the total charges for service for the minimum service period less any connection charge paid by the customer.

The fact that a deposit has been made shall in no way relieve the applicant or customer from complying with the Tariff regulations for the prompt payment of bills on presentation. Each applicant from whom a deposit is collected will be given a certificate of deposit and circular containing the terms and conditions applicable to deposits, in accordance with the Rules and Regulations of the Commission pertaining to customer deposits.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.3 PAYMENT FOR SERVICES RENDERED (Cont'd)

2.3.2 Deposits (Cont'd)

a. Interest on Deposits

Simple interest at the rate specified by the Commission shall be credited or paid to the customer while the Company holds the deposit.

b. Inadequate Deposit

If the amount of a deposit is proven to be less than required to meet the requirements specified above, the customer shall be required to pay an additional deposit upon request.

c. Return of Deposit

When a deposit is to be returned, the customer may request that the full amount of the deposit be issued by check. If the customer requests that the full amount be credited to amounts owed the Company, the Company will process the transaction on the billing date and apply the deposit to any amount currently owed to the Company, and return any remaining amount of the deposit to the customer by check.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.3 PAYMENT FOR SERVICES RENDERED (Cont'd)

2.3.3 Payment of Charges

Charges for facilities and service, other than usage charges, are due monthly in advance. All other charges are payable upon request of the Company. Bills are due on the due date shown on the bill and are payable at any business office of the Company, by U.S. Mail, or at any location designated by the Company. If objection is not received by the Company within the applicable statute of limitations, the items and charges appearing thereon shall be determined to be correct and binding upon the customer. A bill will not be deemed correct and binding upon the customer if the Company has records on the basis of which an objection may be considered, or if the customer has in his or her possession such Company records. If objection results in a refund to the customer, such refund will be with interest at the greater of the unadjusted customer deposit rate or the applicable late payment rate, if any, for the service classification under which the customer was billed. Interest will be paid from the date when the customer overpayment was made, adjusted for any changes in the deposit rate or late payment rate, compounded monthly, until the overpayment is refunded. Notwithstanding the foregoing, no interest will be paid by the Company on customer overpayments that are refunded within 30 days after the overpayment is received by the Company.

Where an objection to the bill involves a superseded service order, the items and charges appearing on the bill shall be deemed to be correct and binding upon the customer if a notice of a dispute as to charges is not received by the Company in writing within the applicable statute of limitations.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.3 PAYMENT FOR SERVICES RENDERED (Cont'd)

2.3.4 Return Check Charge

When a check which has been presented to the Company by a customer in payment for charges is returned by the bank, the customer shall be responsible for the payment of a Returned Check Charge of \$10.00.

2.3.5 Late Payment Charges

- a. Customer bills for telephone service are due on the due date specified on the bill. A customer is in default unless payment is made on or before the due date specified on the bill. If payment is not received by the customer's next billing date, a late payment charge of 1.5% will be applied to all amounts previously billed under this Tariff, excluding one month's local service charge, but including arrears and unpaid late payment charges. Unregulated and 900-related charges are not subject to late payment charges.
- b. Late payment charges do not apply to those portions (and only those portions) of unpaid balances that are associated with disputed amounts. Undisputed amounts on the same bill are subject to late payment charges if unpaid and carried forward to the next bill.
- c. Late payment charges do not apply to final accounts.
- d. Late payment charges do not apply to government agencies of the State of South Carolina. These agencies are required to make payment in accordance with applicable state law.
- e. Pursuant to R.103-623, bills can be adjusted for periods of six to twelve preceding months or up to the applicable statute of limitations.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.3 PAYMENT FOR SERVICES RENDERED (Cont'd)

2.3.6 Customer Overpayments

The Company will provide interest on customer overpayments that are not refunded within 30 days of the date the Company receives the overpayment. An overpayment is considered to have occurred when payment in excess of the correct charges for service is made because of erroneous Company billing. The customer will be issued reimbursement for the overpayment, plus interest, or, if agreed to by the customer, credit for the amount will be provided on the next regular Company bill. The rate of interest shall be the greater of the customer deposit interest rate or the Company's applicable Late Payment Charge.

Interest shall be paid from the date when overpayment was made, adjusted for any changes in the deposit rate or late payment rate, and compounded monthly, until the date when the overpayment is refunded. The date when overpayment is considered to have been made will be the date on which the customer's overpayment was originally recorded to the customer's account by the Company.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.4 TELEPHONE SURCHARGES/TAXES

2.4.1 General

In addition to the rates and charges applicable according to the rules and regulations of this Tariff, various surcharges and taxes may apply to the customer's monthly billing statement. The Customer is responsible for payment of any fees (including franchise and right-of-way fees), charges, surcharges and taxes (however designated) (including without limitation sales, use, gross receipts, excise, access or other taxes but excluding taxes on the Company's net income) imposed by any local, state, or federal government on or based upon the provision, sale or use of Network Services. Fees, charges, and taxes imposed by a city, county, or other political subdivision will be collected only from those Customers receiving service within the boundaries of that subdivision.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.5 SUSPENSION OR TERMINATION OF SERVICE

2.5.1 Suspension or Termination for Nonpayment

In the event that any bill rendered or any deposit required is not paid, the Company may suspend service or terminate service until the bill or the required deposit has been paid. If service is suspended or terminated for nonpayment, the customer will be billed a Connection Charge as well as any payment due and any applicable deposits upon reconnection.

- a. Termination shall not be made until at least 20 days after written notification has been mailed to the billing address of the customer.
- b. Suspension will not be made until at least 8 days after written notification has been mailed to the customer.

Telephone service shall only be suspended during the hours between 8:00 AM and 4:00 PM, Monday through Thursday. It shall not be suspended or terminated for nonpayment on weekends, public holidays, other federal and state holidays proclaimed by the President or the Governor, or on days when the main business office of the Company is not open for business, or during the periods from December 23rd through December 26th or December 30th through January 1st.

Company has a Call Center, through which Customers can reach Company's Customer Service Department 24 hours a day, seven days a week for assistance with all products or billing inquiries, changes or additions to their accounts, trouble reports or service complaints. Company's toll-free telephone number is 1-800-292-2314.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.5 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.5.2 Exceptions to Suspension and Termination

Telephone service shall not be suspended or terminated for:

- a. Nonpayment of bills rendered for charges other than telephone service or deposits requested in connection with telephone service;
- b. Nonpayment of unregulated or 900-related charges;
- c. Nonpayment for service for which a bill has not been rendered;
- d. Nonpayment of any billed charge which is in dispute or for the nonpayment of a deposit which is in dispute during the period before a determination of the dispute is made by the Company in accordance with Company's complaint handling procedures. These procedures shall be in accordance with the Commission's Rules and Regulations.

Telephone service may be suspended or terminated for nonpayment of the undisputed portion of a disputed bill or deposit if the customer does not pay the undisputed portion after being asked to do so.

- e. Nonpayment of back-billed amounts as outlined in 2.10.12.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.5 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.5.3 Verification of Nonpayment

Telephone service shall not be suspended or terminated for nonpayment of a bill rendered or a required deposit unless:

- a. The Company has verified, in a manner approved by the Commission, that payment has not been received at any office of the Company or at any office of an authorized collection agent through the end of the period indicated in the notice, and
- b. The Company has checked the customer's account on the day that suspension or termination is to occur to determine whether payment has been posted to the customer's account as of the opening of business on that day.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.5 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.5.4 Termination For Cause Other Than Nonpayment

a. General

The Company, after notice in writing to the customer and after having given the customer an appropriate opportunity to respond to such notice, may terminate service and sever the connection(s) from the customer's premises under the following conditions:

1. in the event of prohibited, unlawful or improper use of the facilities or service, or any other violation by the customer of the rules and regulations governing the facilities and service furnished, or
2. if, in the judgment of the Company, any use of the facilities or service by the customer may adversely affect the Company's personnel, plant, property or service. The Company shall have the right to take immediate action, including termination of the service and severing of the connection, without notice to the customer when injury or damage to telephone personnel, plant, property or service is occurring, or is likely to occur, or
3. in the event of unauthorized use, where the customer fails to take reasonable steps to prevent the unauthorized use of the facilities or service received from the Company, or
4. in the event that service is connected for a customer who is indebted to the Company for service or facilities previously furnished, that service may be terminated by the Company unless the customer satisfies the indebtedness within 20 days after written notification.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.5 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.5.4 Termination For Cause Other Than Nonpayment (Cont'd)

b. Prohibited, Unlawful or Improper Use of the Facilities or Service

Prohibited, unlawful or improper use of the facilities or service includes, but is not limited to:

1. The use of facilities or service of the Company without payment of tariff charges;
2. Calling or permitting others to call another person or persons so frequently or at such times of the day or in such manner as to harass, frighten, abuse or torment such other person or persons;
3. The use of profane or obscene language;
4. The use of the service in such a manner such that it interferes with the service of other customers or prevents them from making or receiving calls;
5. The use of a mechanical dialing device or recorded announcement equipment to seize a customer's line, thereby interfering with the customer's use of the service;
6. Permitting fraudulent use.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.5 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.5.4 Termination For Cause Other Than Nonpayment (Cont'd)

c. Abandonment or Unauthorized Use of Facilities

1. If it is determined that facilities have been abandoned, or are being used by unauthorized persons, or that the customer has failed to take reasonable steps to prevent unauthorized use, the Company may terminate telephone service.
2. In the event that telephone service is terminated for abandonment of facilities or unauthorized use and service is subsequently restored to the same customer at the same location:
 - a. No charge shall apply for the period during which service had been terminated, and
 - b. Reconnection charges will apply when service is restored. However, no charge shall be made for reconnection if the service was terminated due to an error on the part of the Company.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.5 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.5.5 Emergency Termination of Service

The Company will immediately terminate the service of any customer, on request, when the customer has reasonable belief that the service is being used by an unauthorized person or persons. The Company may require that the request be submitted in writing as a follow-up to a request made by telephone.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.6 AUTOMATIC NUMBER IDENTIFICATION

2.6.1 Regulations

The Company will provide Automatic Number Identification (ANI) associated with an intrastate service, by tariff, to any entity (ANI recipient), only under the following terms and conditions:

- a. The ANI recipient or its designated billing agent may use or transmit ANI information to third parties for billing and collection, routing, screening, ensuring network performance, and completion of a telephone subscriber's call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction.
- b. The ANI recipient may offer to any telephone subscriber with whom the ANI recipient has an established customer relationship, a product or service that is directly related to products or service previously purchased by the telephone subscriber from the ANI recipient.
- c. The ANI recipient or its designated billing agent is prohibited from utilizing ANI information to establish marketing lists or to conduct outgoing marketing calls, except as permitted by the preceding paragraph, unless the ANI recipient obtains the prior written consent of the telephone subscriber permitting the use of ANI information for such purposes. The foregoing provisions notwithstanding, no ANI recipient or its designated billing agent may utilize ANI information if prohibited elsewhere by law.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.6 AUTOMATIC NUMBER IDENTIFICATION (Cont'd)

2.6.1 Regulations (Cont'd)

- d. The ANI recipient or its designated billing agent is prohibited from reselling, or otherwise disclosing ANI information to any other third party for any use other than those listed in Provision 1, unless the ANI recipient obtains the prior written consent of the subscriber permitting such resale or disclosure.
- e. Violation of any of the foregoing terms and conditions by any ANI recipient other than a Telephone Corporation shall result, after a determination through the Commission's complaint process, in suspension of the transmission of ANI by the Telephone Corporation until such time as the Commission receives written confirmation from the ANI recipient that the violations have ceased or have been corrected. If the Commission determines that there have been three or more separate violations in a 24 month period, delivery of ANI to the offending party shall be terminated under terms and conditions determined by the Commission.

2.6.2 Terms and Conditions

Violation of any of the foregoing terms and conditions by a Telephone Corporation may result in Commission prosecution of penalty and enforcement proceedings.

SUPPLEMENTAL SERVICES

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121 Champion Way
Canonsburg, Pennsylvania 15317

Section 3 - SUPPLEMENTAL SERVICES

3.1 PRIMARY INTEREXCHANGE CARRIER (PIC) OR INTRASTATE TOLL CARRIER CHANGE CHARGE

The customer will incur a charge each time there is a change in the long distance carrier associated with the customer's line after the initial installation of service.

3.2 CALLING CARD SERVICES

Calling Card Service can be used from anywhere in the United States and may terminate in over 200 countries in the world. Calls are originated by dialing 0 + area code and telephone number.

INTRALATA / INTERLATA TOLL USAGE AND MILEAGE CHARGES

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121 Champion Way
Canonsburg, Pennsylvania 15317

Section 4 - INTRALATA / INTERLATA TOLL USAGE AND MILEAGE CHARGES**4.1 INTRALATA TOLL USAGE AND MILEAGE CHARGES****Description**

Intrastate toll service is furnished for communication between telephones in different local calling areas within a particular LATA in accordance with the regulations and schedules of charges specified in this tariff. The toll service charges specified in this section are in payment for all service furnished between the calling and called telephone, except as otherwise provided in this Tariff.

Intrastate toll calling includes the following types of calls: direct dialed, calling card, collect, 3rd number billed, special toll billing, requests to notify of time and charges, person to person calling and other station to station calls.

4.1.1 Classes of Calls

Service is offered as two classes: station to station calling and person to person calling.

1. Station to Station Service is that service where the person originating the call dials the telephone number desired or gives the Company operator the telephone number of the desired telephone station or system.

Section 4 - INTRALATA / INTERLATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

4.1 INTRALATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

4.1.1 Classes of Calls (Cont'd)

2. Person to Person Service is that service where the person originating the call specifies to the Company operator a particular person to be reached, a particular mobile unit to be reached, or a particular station, department or office to be reached. The call remains a person to person call when, after the telephone, mobile telephone, or PBX system has been reached and while the connection remains established, the person originating the call requests or agrees to talk to any person other than the person specified, or to any other agreed upon alternate.

Section 4 - INTRALATA / INTERLATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

4.1.2 TIMING OF CALLS

- A. Unless otherwise indicated, all calls are timed in one minute increments and all calls which are fractions of a minute are rounded up to the next whole minute.
- B. For station to station calls, call timing begins when a connection is established between the calling telephone and the called telephone station.
- C. For person to person calls, call timing begins when connection is established between the calling person and the particular person, station or mobile unit specified or an agreed alternate.
- D. Call timing ends when the calling station "hangs up," thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
- E. Calls originating in one time period as defined in Section 4.3 and terminating in another will be billed the rates in effect at the beginning of each minute.
- F. All times refer to local time.

Section 4 – INTRALATA / INTERLATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

4.1.2 TIMING OF CALLS

G. Time Periods Defined

Day: 8am-5pm Monday-Friday*

Evening: 5pm-11pm Monday-Friday*
5pm-11pm Sunday*

All day Christmas, New Years, Thanksgiving, Independence and Labor Days

Night & Weekend 8am Saturday-5pm Sunday*
11pm-8am Every day*

* The time shown indicates the termination of one rate application period and the beginning of the next. Calls connected at exactly the time shown are considered in the next time period.

Section 4 – INTRALATA / INTERLATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

4.1.3 REGULATIONS AND COMPUTATION OF MILEAGE

Calls for which rates are mileage sensitive are rated on the airline distance between the originating rate center and the terminating rate center.

A. Originating Rate Center

A customer's primary local exchange number includes an NXX code that is associated with a specific rate center. The originating point of all calls charged to that customer's account shall be the location of the customer's rate center.

B. Terminating Rate Center

The terminating point for all calls shall be the location of the local rate center associated with the called number.

Section 4 – INTRALATA / INTERLATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

4.1.3 REGULATIONS AND COMPUTATION OF MILEAGE (Cont'd)

C. Calculation of Mileage

Usage charges for all mileage sensitive products are based on the airline distance between serving wire centers associated with the originating and terminating points of the call. The serving wire centers of a call are determined by the area codes and exchanges of the origination and destination points.

The distance between any two rate centers is determined as follows:

Airline mileage, where mileage is the basis for rating calls, is obtained by using the "V" and "H" coordinates assigned to each rate center and contained in NECA FCC Tariff No. 4 or successor tariffs. To determine the airline distance between any two locations, proceed as follows:

1. Obtain the "V" and "H" coordinates for each location. The "V" coordinate is the first four digits in the "VH" column. The "H" coordinate is the next four digits.
2. Obtain the difference between the "V" coordinates of each of the locations. Obtain the difference between the "H" coordinates.
3. Square each difference obtained in step b., above.
4. Add the square of the "V" difference and the "H" difference obtained in step c., above.
5. Divide the sum of the square by 10. Round to the next higher whole number if any fraction is obtained.

Section 4 – INTRALATA / INTERLATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

4.1.3 REGULATIONS AND COMPUTATION OF MILEAGE (Cont'd)

C. Calculation of Mileage (Cont'd)

6. Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

Formula:

$$\sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}$$

4.1.4 INTRALATA CALL CHARGES

Rates are based on the duration of the call as measured according to Section 4.2 above, time of day rate period of the call as described in Section 4.3 and, for intrastate toll calls, the airline mileage between points of the call as described in Section 4.4. In addition, where live or automated operator assistance is required for call completion or billing, a per call service applies.

Charges for all classes of calls may be to the calling station, to the called station when the called party agrees to accept the charges, to an authorized telephone number which is not the called station or the calling station (3rd number billing), or to an authorized calling card.

Section 4 – INTRALATA / INTERLATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

4.1.5 PER CALL SERVICE CHARGES

The service charges listed in the Rate Schedule specified in Section 5 of this tariff apply to intrastate toll calls for which live or automated operator assistance is provided for call completion and/or billing.

Section 4 - INTRALATA / INTERLATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

4.2 INTERLATA TOLL SERVICE is furnished for communication between telephones in different LATAs in accordance with the regulations and schedules of charges specified in this tariff.

4.2.1 INTERLATA TOLL USAGE

A. Basic Long Distance - Switched

Basic Switched long distance service is a non-facilities based direct-dial long distance telephone service that is accessed through TelCove's facilities based local service.

B. Long Distance - Stand Alone Switched

Stand Alone Switched long distance is a non-facilities based direct-dial long distance telephone service that is accessed through the customer's local switched service provider.

C. Dedicated Long Distance – offered as ICB only

Dedicated Long Distance is a non-facilities based direct-dial long distance telephone service that is accessed through dedicated connectivity from the customer premise to the long distance point of presence.

4.2.2 INTERLATA CALL CHARGES

InterLATA call charges are based on a postalized per minute usage rate.

Charges for all classes of calls may be to the calling station, to the called station when the called party agrees to accept the charges, to an authorized telephone number which is not the called station or the calling station (3rd number billing), or to an authorized calling card.

See Rate Schedule in Section 5 of this Tariff.

Section 4 - INTRALATA / INTERLATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)**4.2.3 LONG DISTANCE FEATURES**

The following features are available for all types of long distance services mentioned above.

A. Account Codes

Account Codes enable businesses to categorize long distance charges for purposes of cost allocation and control. TelCove customers have the ability to assign a different number code to each department, product, client, etc., allowing long distance charges to be billed back accordingly. Account Codes are one to five digits long and are available in the following types:

1. Customer Verified Codes-These codes are assigned by the customer, but managed by the carrier. These codes must be entered for the call to be completed.
2. Carrier Verified Codes-These codes are pre-assigned and managed by the carrier. The code must be dialed for the call to be completed.
3. Unverified Codes-These codes are set and managed by the customer. The code must be dialed for the call to be completed.

B. Operator Services

All long distance "O" originated calls are routed to long distance operators. A third party handles the actual operator services functions and directly bills the calling customer. The calls are branded by the operator services company and this brand may differ based upon which regional center actually processes the call. The services offered include:

1. Collect Calls – automated or operator assisted
2. Third Number Billing – billed to another number if BNS or verbally approved
3. Person-to-Person – automated or operator assisted

C. Directory Assistance

TelCove offers and bills for directory assistance on a per call basis.

See Rate Schedule in Section 5 of this Tariff.

Section 4 - INTRALATA / INTERLATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

4.2.4 TOLL FREE SERVICE

Toll Free service provides customer with toll free calling to their business locations. Toll free pricing is per minute usage rate for interLATA toll calls. Specialized Number requests are available at a rate of \$35.00 per number reserved.

A. Basic Toll Free - Switched

Basic Switched Toll Free service is a non-facilities based inbound long distance telephone service that is accessed through TelCove's facilities based local service.

B. Toll Free – Stand Alone Switched

Stand Alone Switched Toll Free service is a non-facilities based inbound long distance telephone service that is accessed through the customer's local switched service provider.

C. Dedicated Toll Free – offered as ICB only

Dedicated Toll Free service is a non-facilities based inbound long distance telephone service that is accessed through dedicated connectivity from the customer premise to the long distance point of presence.

4.2.5 TOLL FREE SERVICE FEATURES

A. Basic Features for Switched (Basic and Stand Alone) and Dedicated Toll Free Services

1. Area Code Control

Area Code Control allows blocking of incoming calls from selected NPAs. This feature allows customers to limit their toll free service to a geographic area by blocking calls from designated area codes outside the specified calling area.

Section 4 - INTRALATA/INTERLATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

4.2.5 TOLL FREE SERVICE FEATURES (Cont'd)

A. Basic Features for Switched (Basic and Stand Alone) and Dedicated Toll Free Services (Cont'd)

2. Area Code/Exchange Control
Area Code/Exchange Control allows blocking of incoming calls from selected NPA/NXX combinations. This feature allows customers to limit their toll free service to a geographic area by blocking calls from designated exchanges located outside the specified calling area.

B. Enhanced Features for Switched (Basic and Stand Alone) and Dedicated Toll Free Services

Enhanced Routing Features improve call handling efficiency and productivity by routing traffic among multiple locations. Enhanced routing also provides quick and easy disaster recovery for critical applications. These features are used when more than one terminating number is involved for the toll-free number.

1. Information Digit Control

This feature identifies the type of phone service used by a caller in order to route the toll-free call. For example, calls from payphones and wireless calls are routed to a service call center. Calls placed from a residential phone are routed to an account management operations center. Hotels and prisons can also be blocked.

2. Area Code Routing

This feature provides the capability to divide the country into customer-defined routing sets. Calls to the same 800 number are directed to the terminating location based on the originating NPA. It is available to both dedicated and switched toll-free numbers.

Section 4 - INTRALATA/INTERLATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

4.2.5 TOLL FREE SERVICE FEATURES (Cont'd)

B. Enhanced Features for Switched (Basic and Stand Alone) and Dedicated Toll Free Services (Cont'd)

3. Area Code/Exchange Routing
Used in conjunction with area code routing, this feature allows routing or screening of calls by originating NPA/NXX to multiple service groups/locations. A caller's exchange can be pinpointed with this feature. It can be used to offer a nationwide toll-free number, and route calls to the location nearest the caller.
4. Time of Day Routing
This feature allows the customer to have one toll-free number but route calls to different locations based on the time of day. The customer can take advantage of time zone difference to expand the business day and the route calls to a 24-hour call center when all locations are closed.
5. Day-of-Week Routing
Toll-free calls can be sent to customer-specific destinations, based on the day of the week. For example, if the customers' business days are weekdays, calls on the weekend can be routed to a call center. There also can be a courtesy announcement.
6. Day-of-Year Routing
This feature allows calls to be routed to a different based on the day of the year. The customer can use this feature to route calls to a call center when some locations are closed for the holiday. Based on the specified days, a courtesy announcement tells callers that the location is closed for the holiday.

Section 4 - INTRALATA/INTERLATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

4.2.5 TOLL FREE SERVICE FEATURES (Cont'd)

B. Enhanced Features for Switched (Basic and Stand Alone) and Dedicated Toll Free Services (Cont'd)

7. Call Allocation

This feature allows customers to define the call routing to multiple service groups/locations on a percentage basis. The percentage is based on call attempts, not completions. Customers can distribute calls to a toll-free number across multiple locations, specify a percentage of the calls for each location, and match the customer's call volume to each location's capabilities.

8. Command Routing

For enhanced toll-free customers, this service provides the ability to activate an alternative route plan (up to 99) within minutes. For example, during severe weather conditions, such as a hurricane, customers can immediately re-route their toll-free number to a location that is not experiencing severe weather

See Rate Schedule in Section 5 of this Tariff

C. Features for Dedicated Toll-Free (These features are only available on Dedicated Toll Free)

1. DNIS (Dialed Number Identification Service) Delivery

Dialed Number Identification Service allows multiple 800 numbers to be identified and routed within a single trunk group, while identifying the number a caller has dialed. This allows the representative to answer the call with a personalized greeting for the type of callers using a specified toll-free number.

2. Real-Time Automatic Number Identification (ANI)

Real-Time ANI delivery is associated with inbound calling applications, offering the originating caller's telephone number to the inbound service subscriber. This feature is provided by the carrier as part of the call set-up. For In-Band, the signaling information and the voice traffic utilize the same circuits. For Out-of-Band, this signaling allows the signaling information associated with each call to be placed on a separate channel from the voice path. The customer must utilize ISDN with Primary Rate Interface (PRI) service.

Representatives can have the customer's account information available before answering the call. This allows more calls to be handled in a more efficient way.

Section 4 - INTRALATA/INTERLATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

4.2.5 TOLL FREE SERVICE FEATURES (Cont'd)

- C. Features for Dedicated Toll-Free (These features are only available on Dedicated Toll Free) (Cont'd)
 - 3. Route Advance
This feature routes overflow calls to another dedicated circuit (On-net Route Advance) or to local lines (Off-net Route Advance). On-net allows 800 calls that incur a busy or out-of-service condition on a dedicated trunk group to reroute to an alternate dedicated trunk group. This eliminates hang-ups and potential lost business.
 - 4. Uniform Call Distribution (UCD)
This feature permits a uniform distribution of incoming calls among available 800 service access lines within a trunk group. UCD helps alleviate excessive call traffic on first circuits or business lines by distributing particular toll-free calls over a toll-free trunk group. It also can be used to track calls to each circuit and then distribute traffic evenly.
- D. Enhanced Features for Dedicated Toll Free
 - 1. DNIS Routing
DNIS Routing can be used to route a single 800 number to multiple destinations within a single trunks/service group, and is used in conjunction with other enhanced features.

See Rate Schedule in Section 5 of this Tariff.

RATES & CHARGES

Any service purchased under this Tariff, whether purchased individually or in combination with other services, is subject to a minimum monthly commitment of \$250.00.

Invoice Reprint Charge

An Invoice Reprint Charge will be applied to a Customer's account when the Customer requests a reprint of a previous complete invoice or specific pages of a previous invoice. A nonrecurring charge of \$20.00 will apply to each package shipped overnight.

| | |
|--|------------------------------------|
| Copy of current invoice | \$0.00 (except overnight requests) |
| Copy of complete or partial previous invoice per billing period | \$5.00 per account |
| Overnight shipping (current or previous invoices) | \$20.00 per package |

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121 Champion Way
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Section 5 - RATES & CHARGES

All Service Areas

5.1 CALLING CARD SERVICES

| | |
|---------------------|------------------------|
| Per Call Surcharge: | \$0.00 |
| | <u>Per Minute Rate</u> |
| Day | \$0.18 |
| Evening | \$0.18 |
| Night/ Weekend | \$0.18 |

5.3 PRIMARY INTEREXCHANGE (PIC) OR INTRASTATE TOLL CARRIER CHANGE CHARGE

| | | |
|--------|-----------------|------------------|
| | <u>Business</u> | <u>Residence</u> |
| Charge | \$5.00 | NOC |

5.4 PER CALL SERVICE CHARGES

The following service charges apply to interLATA toll calls for which live or automated operator assistance is provided for call completion and/or billing.

| | |
|-----------------------------|--------|
| Operator Station to Station | \$2.50 |
| Person to Person | \$2.50 |
| 3rd Number Billed | \$2.50 |
| Collect Calls | \$2.50 |
| All other Operator Service | \$2.50 |

Section 5- RATES & CHARGES (Cont'd)

All Service Areas

5.5 INTRALATA / INTERLATA TOLL USAGE AND MILEAGE CHARGES

5.5.1 Intrastate Toll Rates

| Direct Dial Day Rates | | | | | | |
|---------------------------|----------------|--------------|--------|-------------------|--------------|-------|
| Mileage | Initial Period | | | Additional Period | | |
| Limit | TelCove Rate | Maximum Rate | Unit | TelCove Rate | Maximum Rate | Unit |
| 10 | \$0.1320 | \$0.2640 | 30 sec | \$0.0264 | \$0.0528 | 6 sec |
| 16 | \$0.1320 | \$0.2640 | 30 sec | \$0.0264 | \$0.0528 | 6 sec |
| 22 | \$0.1320 | \$0.2640 | 30 sec | \$0.0264 | \$0.0528 | 6 sec |
| 30 | \$0.1320 | \$0.2640 | 30 sec | \$0.0264 | \$0.0528 | 6 sec |
| 40 | \$0.1320 | \$0.2640 | 30 sec | \$0.0264 | \$0.0528 | 6 sec |
| 55 | \$0.1320 | \$0.2640 | 30 sec | \$0.0264 | \$0.0528 | 6 sec |
| 70 | \$0.1320 | \$0.2640 | 30 sec | \$0.0264 | \$0.0528 | 6 sec |
| 124 | \$0.1320 | \$0.2640 | 30 sec | \$0.0264 | \$0.0528 | 6 sec |
| 196 | \$0.1320 | \$0.2640 | 30 sec | \$0.0264 | \$0.0528 | 6 sec |
| 3000 | \$0.1320 | \$0.2640 | 30 sec | \$0.0264 | \$0.0528 | 6 sec |
| Direct Dial Evening Rates | | | | | | |
| Mileage | Initial Period | | | Additional Period | | |
| Limit | TelCove Rate | Maximum Rate | Unit | TelCove Rate | Maximum Rate | Unit |
| 10 | \$0.0660 | \$0.1320 | 30 sec | \$0.0132 | \$0.0264 | 6 sec |
| 16 | \$0.0660 | \$0.1320 | 30 sec | \$0.0132 | \$0.0264 | 6 sec |
| 22 | \$0.0660 | \$0.1320 | 30 sec | \$0.0132 | \$0.0264 | 6 sec |
| 30 | \$0.0660 | \$0.1320 | 30 sec | \$0.0132 | \$0.0264 | 6 sec |
| 40 | \$0.0660 | \$0.1320 | 30 sec | \$0.0132 | \$0.0264 | 6 sec |
| 55 | \$0.0660 | \$0.1320 | 30 sec | \$0.0132 | \$0.0264 | 6 sec |
| 70 | \$0.0660 | \$0.1320 | 30 sec | \$0.0132 | \$0.0264 | 6 sec |
| 124 | \$0.0660 | \$0.1320 | 30 sec | \$0.0132 | \$0.0264 | 6 sec |
| 196 | \$0.0660 | \$0.1320 | 30 sec | \$0.0132 | \$0.0264 | 6 sec |
| 3000 | \$0.0660 | \$0.1320 | 30 sec | \$0.0132 | \$0.0264 | 6 sec |

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Section 5 - RATES & CHARGES (Cont'd)

All Service Areas

5.5 INTRALATA / INTERLATA TOLL USAGE AND MILEAGE CHARGES

5.5.2 Intrastate Toll Time of Day Tables

Service class: Direct Dial

=====

Weekday Rate

12:00 AM to 7:00 AM Evening Rates

7:00 AM to 6:00 PM Day Rates

6:00 PM to 12:00 PM Evening Rates

Saturday Rate

12:00 AM to 12:00 PM Evening Rates

Sunday Rate

12:00 AM to 12:00 PM Evening Rates

Holiday Weekday Rate

12:00 AM to 12:00 PM Evening Rates

Holiday Saturday Rate

12:00 AM to 12:00 PM Evening Rates

Holiday Sunday Rate

12:00 AM to 12:00 PM Evening Rates

Section 5 - RATES & CHARGES (Cont'd)

All Service Areas

Section 4 - INTRALATA / INTERLATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

4.2.2 INTERLATA CALL CHARGES

- | | | | |
|----|--------------------------------------|----------|-----|
| A. | Basic Long Distance - Switched | | |
| | <u>Legacy Rates</u> | | |
| | Per Minute Usage Rate | \$0.10 | [X] |
| | <u>TelCove Rates</u> | | |
| | Per Minute Usage Rate | \$0.070 | |
| B. | Long Distance - Stand Alone Switched | | |
| | Per Minute Usage Rate | N/A | |
| C. | Dedicated Long Distance | | |
| | | ICB only | |

[X] Service offerings listed herein are classified as "grandfathered". Grandfathered services are furnished subject to all the rules and regulations of the tariff the same as would be applicable if the service offerings were not grandfathered. No new installations for these services will be made. Existing customers may remain with the service unless the company provides thirty (30) days written notice that the service will be discontinued. Grandfathered services with no subscribers will be removed from the tariff with prior Commission Approval.

TelCove of South Carolina, Inc. had grandfathered these rates to its end user which TelCove Operations, LLC will continue to serve. As these rates and services are not available to new customers, TelCove Operations, LLC must reflect these as grandfathered.

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Section 5 - RATES & CHARGES (Cont'd)

All Service Areas

Section 4 - INTRALATA / INTERLATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

4.1.4 INTRALATA CALL CHARGES (Cont'd)

Take or pay Commitments (Switched Only)

A customer has the option of committing to a monthly level of \$1,000, \$3,000, or \$5,000 dollars. One-Year, Two-Year, and Three-Year service term packages are available. When the customer commits to paying at one of the monthly levels described above, they will receive a discounted rate for interLATA call charges. The Customer must, at a minimum, sign a one-year commitment agreement to qualify for the discount rate. The discounted rate is in effect immediately upon execution of the commitment agreement. The customer does not need to reach the committed level first in order to receive the discounted rate. If the Customer terminates service prior to the end of the term, in part or in whole, then termination charges, as set forth in this tariff, would apply.

| Monthly Commitment Level | Rate |
|--------------------------|---------|
| No Commitment | \$0.070 |
| \$1,000 Level | \$0.065 |
| \$3,000 Level | N/A |
| \$5,000 Level | N/A |

Section 5 - RATES & CHARGES (Cont'd)

All Service Areas

Section 4 - INTRALATA / INTERLATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

4.2.3 LONG DISTANCE FEATURES

A. Account Codes

| Feature | Installation (Non-recurring) | Monthly Recurring Charge |
|-------------------------|---------------------------------|-----------------------------|
| Customer Verified Codes | \$10.00 | \$10.00 |
| Carrier Verified Codes | \$00.00 | \$00.00 |
| Unverified Codes | \$00.00 | \$00.00 |

B. Directory Assistance

TelCove offers and bills for directory assistance on a per call basis.

Long Distance, per request \$1.25

4.2.4 TOLL FREE SERVICE

Specialized Number Requests \$35.00 per number reserved

A. Basic Toll Free - Switched

Legacy Rates

Per Minute Usage Rate \$0.10 [X]

TelCove Rates

Per Minute Usage Rate \$0.07

B. Toll Free – Stand Alone Switched

Per Minute Usage Rate N/A

C. Dedicated Toll Free

ICB only

[X] Service offerings listed herein are classified as "grandfathered". Grandfathered services are furnished subject to all the rules and regulations of the tariff the same as would be applicable if the service offerings were not grandfathered. No new installations for these services will be made. Existing customers may remain with the service unless the company provides thirty (30) days written notice that the service will be discontinued. Grandfathered services with no subscribers will be removed from the tariff with prior Commission Approval.

TelCove of South Carolina, Inc. had grandfathered these rates to its end user which TelCove Operations, LLC will continue to serve. As these rates and services are not available to new customers, TelCove Operations, LLC must reflect these as grandfathered.

Section 5 - RATES & CHARGES (Cont'd)

All Service Areas

Section 4 - INTRALATA / INTERLATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

4.2.3 TOLL FREE SERVICE FEATURES

| FEATURE | MONTHLY RECURRING CHARGE | NON-RECURRING CHARGE |
|---|--------------------------|--|
| | | |
| | | |
| Toll Free Directory Listing | \$20.00/Toll Free No. | N/A |
| Area Code Control | No Charge | \$100 per 800 number |
| Area Code Exchange Control | No Charge | \$125 for all selected exchanges per NPA |
| | | |
| | | |
| | | |
| ENHANCED FEATURES | | |
| Information Digit Control | \$50.00 per 800 number | |
| Area Code Routing | \$0.00* | \$125 per feature node, per 800 number |
| Area Code/Exchange Routing | \$0.00* | \$125 for all selected exchanges per NPA |
| Time of Day Routing | \$0.00* | \$125 per feature node, per 800 number |
| Day-of-Week Routing | \$0.00* | \$125 per feature node, per 800 number |
| Day-of-Year Routing | \$0.00* | \$125 per feature node, per 800 number |
| Call Allocation | \$0.00 | \$125 per feature node, per 800 number |
| Command Routing | No Charge | \$60 per activation |
| Dialed Number Identification Service (DNIS) | No Charge | \$500 per trunk group |
| Real Time Automatic Number Identification (ANI) | No Charge | \$200 per trunk group |
| Route Advance | \$0.15 per minute | \$45 per trunk group |
| Uniform Call Distribution (UCD) | \$3.00 per trunk group | \$100 per trunk group |
| Enhanced DNIS | | \$500 per trunk group |

***Routing Plan Rates:**

| | | |
|-----------------------|----------|--------|
| 1 - 3 routing plans | \$0.00 | \$0.00 |
| 4 - 12 routing plans | \$250.00 | \$0.00 |
| 13 - 99 routing plans | \$430.00 | \$0.00 |

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KMC Telecom III LLC Rates and Services ***[GRANDFATHERED]***

TelCove of South Carolina, Inc. acquired certain markets from KMC Telecom III LLC which TelCove Operations, LLC will continue to serve. The services that current customers were receiving as of the closing date will only be available to those current customers and are listed as grandfathered services and rates. Any future services required by these customers will be from the TelCove service and rate sections.

The following pages are the rates and services sections as offered by KMC Telecom and are grandfathered.

KMC Telecom Grandfathered Rates and Services

4.3 Rate Schedules

This section sets forth the rates and charges applicable to Carrier's service offerings.

4.3.1 KMC Long Distance Service (LDS)

KMC Long Distance Service consists of the furnishing of long distance telephone service between telephone stations located within the state. KMC Long Distance Service is available on both a dedicated and presubscribed basis.

Maximum Rates per minute

On-Net Outbound Switched LDS

| | <u>Usage per Month</u> | <u>Month to month</u> | <u>1 Years</u> | <u>2 Years</u> | <u>3 Years</u> |
|---------|------------------------|---------------------------|----------------|----------------|----------------|
| | | | | | |
| \$.1270 | \$ 0-499.99 | \$.1350 | | \$.1310 | \$.1290 |
| | \$ 500.00-1,499.99 | \$.1260 | \$.1230 | \$.1210 | \$.1190 |
| | \$ 1,500.00-2,999.99 | \$.1180 | \$.1150 | \$.1130 | \$.1100 |
| | \$ 3,000.00-9,999.99 | \$.1090 | \$.1070 | \$.1060 | \$.1050 |
| | \$10,000.00-19,999.99 | \$.1040 | \$.1020 | \$.1010 | \$.1000 |
| | \$ 20,000 + | ICB | ICB | ICB | ICB |

On-Net Outbound Dedicated LDS

| | <u>Usage per Month</u> | <u>Month to month</u> | <u>1 Years</u> | <u>2 Years</u> | <u>3 Years</u> |
|--|------------------------|---------------------------|----------------|----------------|----------------|
| | | | | | |
| | \$ 1,500.00-2,999.99 | \$.1180 | \$.1150 | \$.1130 | \$.1100 |
| | \$ 3,000.00-9,999.99 | \$.1090 | \$.1070 | \$.1060 | \$.1050 |
| | \$10,000.00-19,999.99 | \$.1040 | \$.1020 | \$.1010 | \$.1000 |
| | \$ 20,000 + | ICB | ICB | ICB | ICB |

* - Indicates a dedicated T1 is available. An additional monthly recurring local loop charge plus a \$250.00 T1 charge will apply.

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KMC Telecom Grandfathered Rates and Services (Cont'd)4.3 Rate Schedules (Cont'd)4.3.1 KMC Long Distance Services (LDS) (Cont'd)Off-Net Outbound Switched LDS

| | <u>Usage per Month</u> | <u>Month to month</u> | <u>1 Years</u> | <u>2 Years</u> | <u>3 Years</u> |
|----------|------------------------|---------------------------|----------------|----------------|----------------|
| \$ | 0-499.99 | \$.1670 | | \$.1640 | \$.1620 |
| \$.1600 | | | | | |
| \$ | 500.00-1,499.99 | \$.1590 | \$.1560 | \$.1540 | \$.1520 |
| \$ | 1,500.00-2,999.99 | \$.1510 | \$.1480 | \$.1460 | \$.1450 |
| \$ | 3,000.00-9,999.99 | \$.1440 | \$.1420 | \$.1410 | \$.1400 |
| \$ | 10,000.00-19,999.99 | \$.1390 | \$.1370 | \$.1360 | \$.1350 |
| \$ | 20,000 + | ICB | ICB | ICB | ICB |

Off-Net Outbound Dedicated LDS

| | <u>Usage per Month</u> | <u>Month to month</u> | <u>1 Years</u> | <u>2 Years</u> | <u>3 Years</u> |
|----|------------------------|---------------------------|----------------|----------------|----------------|
| \$ | 1,500.00-4,999.99 | \$.1150 | \$.1130 | \$.1120 | \$.1110 |
| \$ | 5,000.00-16,999.99 | \$.1100 | \$.1080 | \$.1070 | \$.1060 |
| \$ | 17,000 + | ICB | ICB | ICB | ICB |

* - Indicates a dedicated T1 is available. An additional monthly recurring local loop charge plus a \$250.00 T1 charge will apply.

KMC Telecom Grandfathered Rates and Services (Cont'd)4.3 Rate Schedules (Cont'd)4.3.2 KMC Toll Free Service

KMC Toll Free Service is an inbound-only service in which callers located within the State may place toll-free calls to a telephone in the 800 area code assigned to the Customer. Toll Free Service is available on both a dedicated and presubscribed basis.

(A) Usage ChargesMaximum Rates per minuteOn-Net Inbound Switched Toll Free

| | <u>Usage per Month</u> | <u>Month to month</u> | <u>1 Years</u> | <u>2 Years</u> | <u>3 Years</u> |
|---------|------------------------|---------------------------|----------------|----------------|----------------|
| | \$ 0-499.99 | \$.1420 | | \$.1390 | \$.1370 |
| \$.1350 | \$ 500.00-1,499.99 | \$.1340 | \$.1320 | \$.1300 | \$.1280 |
| | \$ 1,500.00-2,999.99 | \$.1270 | \$.1240 | \$.1222 | \$.1200 |
| | \$ 3,000.00-9,999.99 | \$.1190 | \$.1170 | \$.1160 | \$.1150 |
| | \$10,000.00-19,999.99 | \$.1140 | \$.1120 | \$.1110 | \$.1100 |
| | \$ 20,000 + | ICB | ICB | ICB | ICB |

On-Net Inbound Dedicated Toll Free

| | <u>Usage per Month</u> | <u>Month to month</u> | <u>1 Years</u> | <u>2 Years</u> | <u>3 Years</u> |
|--|------------------------|---------------------------|----------------|----------------|----------------|
| | \$ 1,500.00-2,999.99 | \$.1270 | \$.1240 | \$.1222 | \$.1200 |
| | \$ 3,000.00-9,999.99 | \$.1190 | \$.1170 | \$.1160 | \$.1150 |
| | \$10,000.00-19,999.99 | \$.1140 | \$.1120 | \$.1110 | \$.1100 |
| | \$ 20,000 + | ICB | ICB | ICB | ICB |

* - Indicates a dedicated T1 is available. An additional monthly recurring local loop charge plus a \$250.00 T1 charge will apply.

KMC Telecom Grandfathered Rates and Services (Cont'd)4.3 Rate Schedules (Cont'd)4.3.2 KMC Toll Free Service (Cont'd)Off-Net Inbound Switched Toll Free

| | <u>Usage per Month</u> | <u>Month to month</u> | <u>1 Years</u> | <u>2 Years</u> | <u>3 Years</u> |
|----------|------------------------|---------------------------|----------------|----------------|----------------|
| \$ | 0-499.99 | \$.1670 | | \$.1640 | \$.1620 |
| \$.1600 | | | | | |
| | \$ 500.00-1,499.99 | \$.1590 | \$.1560 | \$.1540 | \$.1520 |
| | \$ 1,500.00-2,999.99 | \$.1510 | \$.1480 | \$.1460 | \$.1450 |
| | \$ 3,000.00-9,999.99 | \$.1440 | \$.1420 | \$.1410 | \$.1400 |
| | \$10,000.00-19,999.99 | \$.1390 | \$.1370 | \$.1360 | \$.1350 |
| | \$ 20,000 + | ICB | ICB | ICB | ICB |

Off-Net Inbound Dedicated Toll Free

| | <u>Usage per Month</u> | <u>Month to month</u> | <u>1 Years</u> | <u>2 Years</u> | <u>3 Years</u> |
|----|------------------------|---------------------------|----------------|----------------|----------------|
| \$ | 1,500.00-4,999.99 | \$.1150 | \$.1130 | \$.1120 | \$.1110 |
| \$ | 5,000.00-16,999.99 | \$.1100 | \$.1080 | \$.1070 | \$.1060 |
| \$ | 17,000 + | ICB | ICB | ICB | ICB |

* - Indicates a dedicated T1 is available. An additional monthly recurring local loop charge plus a \$250.00 T1 charge will apply.

KMC Telecom Grandfathered Rates and Services (Cont'd)4.3.2 KMC Toll Free Service (Cont'd)(B) Recurring and Non-Recurring Charges

| | <u>Maximum</u> | |
|---|----------------------------------|-------------------------------|
| <u>On-Net</u> | <u>Monthly Recurring</u> | <u>Non- Recurring</u> |
| Switched charge per 800 number | N/A | N/A |
| Dedicated charge per routing arrangement | N/A | N/A |
| Advanced features (per feature) | | \$10.00 |
| 1 routing feature | \$5.00 | N/A |
| 3 routing features | \$10.00 | N/A |
| All routing features | \$20.00 | N/A |
| <u>Off-Net</u> | <u>Monthly Recurring</u> | <u>Non- Recurring</u> |
| Switched charge per 800 number | N/A | N/A |
| Dedicated charge per routing arrangement | N/A | N/A |
| Advanced features (per feature) | | \$50.00 |
| 1 routing feature | \$30.00 | N/A |
| 3 routing features | \$30.00 | N/A |
| All routing features | \$30.00 | N/A |

KMC Telecom Grandfathered Rates and Services (Cont'd)4.3 Rate Schedules (Cont'd)4.3.3 KMC Calling Card Service

KMC Calling card service is available to Customers of Carrier's long distance services. Customers will reach Carrier's network via a toll free number. A Customer who elects to use this service will pay the tariffed rates for calls charged to the card. Charges for such calls appear on the Customer's regular monthly bill.

Maximum Charges

| | | |
|----|------------------------------------|---------|
| A) | <u>Standard Usage Charges</u> | |
| | Per minute of use | |
| | Peak/Off-Peak Rate | \$0.24 |
| | <u>Surcharge</u> | |
| | Per call | \$0.31 |
| B) | <u>Operator-Assisted Calls</u> | |
| | Person-to-Person surcharge | \$4.65 |
| | Station-to-Station surcharge | \$1.00 |
| C) | <u>Directory Assistance Calls</u> | |
| | Requested Number Charge | \$1.26 |
| | Call Completion Charge | NC |
| D) | <u>Enhanced Feature Charges</u> | |
| | 1) Conference Calling | |
| | per established line | \$2.50 |
| | per minute of usage per line (Day) | \$0.59 |
| | (Weekend) | \$0.35 |
| | 2) Voice Mail Access | |
| | per minute of usage | \$0.32 |
| | 3) Voice Messaging | |
| | 1 message | \$2.90 |
| | up to 5 messages | \$9.39 |
| | up to 10 messages | \$16.90 |
| | up to 20 messages | \$31.00 |
| | message status | NC |
| | 4) News and Information | |
| | per minute of usage | N/A |
| | 5) Speed Dialing | NC |

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KMC Telecom Grandfathered Rates and Services (Cont'd)4.3 Rate Schedules (Cont'd)4.3.4. Miscellaneous Services (cont'd)
Maximum Charges

| | | |
|--------------------------|-------------------------|---------|
| <u>BCC Service</u> | | |
| BCC Charge | | \$0.50 |
| <u>Directory Service</u> | | |
| Per requested number | | \$0.85 |
| <u>Operator Service</u> | | |
| A) | Person-to-Person | \$ 2.04 |
| B) | Station-to-Station | \$ 0.84 |
| C) | Operator Dialed Charge* | N/A |
| D) | Busy Line Verification | \$ 0.42 |
| E) | Busy Line Interrupt | \$ 0.48 |

* Applies in addition to other operator charges

Operator Service
Inter-LATA Per minute usage rates:

| | <u>DAY</u> | | <u>EVENING</u> | | <u>NIGHT/WEEKEND</u> | |
|----------------|----------------|---------------|----------------|---------------|----------------------|---------------|
| <u>Rate</u> | <u>Initial</u> | <u>Each</u> | <u>Initial</u> | <u>Each</u> | <u>Initial</u> | <u>Each</u> |
| <u>Mileage</u> | <u>Period</u> | <u>Add'l</u> | <u>Period</u> | <u>Add'l</u> | <u>Period</u> | <u>Add'l</u> |
| | | <u>Minute</u> | | <u>Minute</u> | | <u>Minute</u> |
| 0-9998 | \$1.4000 | \$0.3000 | \$1.4000 | \$0.3000 | \$1.4000 | \$0.3000 I/R |
| 9999+ | \$0.3500 | \$0.3500 | \$0.3500 | \$0.3500 | \$0.3500 | \$0.3500 N |

| | |
|------------------|----------------|
| <u>Location</u> | <u>Maximum</u> |
| <u>Surcharge</u> | \$1.00 |

| <u>Surcharges</u> | <u>BOC Card</u> | <u>Credit Card</u> | <u>Station to Station</u> | <u>Person to Person</u> |
|-------------------|-----------------|--------------------|---------------------------|-------------------------|
| Zero -- | \$2.45 | \$2.45 | **\$5.75 | **\$8.00 |
| Zero +- | \$2.45 | \$2.45 | **\$5.75 | **\$8.00 |
| Zero ++ | \$1.25 | \$1.25 | | |

*The maximum rates for operated assisted calls will not exceed AT&T's maximum rates on file for the same services.

**Non-Subscriber Surcharge of \$1.25 has been added to each operator charge.

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KMC Telecom Grandfathered Rates and Services (Cont'd)4.3 Rate Schedules (Cont'd)4.3.4. Miscellaneous Services (cont'd)Operator Service

Intra-LATA Per minute usage rates:

| | <u>DAY</u> | | <u>EVENING</u> | | <u>NIGHT/WEEKEND</u> | |
|-------------------------------|---------------------------------|--|---------------------------------|--|---------------------------------|--|
| <u>Rate</u> <u>Mileage</u> | <u>Initial</u> <u>Period</u> | <u>Each</u> <u>Add'l</u> <u>Minute</u> | <u>Initial</u> <u>Period</u> | <u>Each</u> <u>Add'l</u> <u>Minute</u> | <u>Initial</u> <u>Period</u> | <u>Each</u> <u>Add'l</u> <u>Minute</u> |
| 0-85 | \$0.3500 | \$0.3500 | \$0.3500 | \$0.3500 | \$0.3500 | \$0.3500 |

Location Surcharge Maximum
\$1.00

| <u>Surcharges</u> | <u>BOC Card</u> | <u>Credit Card</u> | <u>Station to Station</u> | <u>Person to Person</u> | <u>Collect</u> |
|-------------------|-----------------|--------------------|---------------------------|-------------------------|----------------|
| Zero -- | \$1.50 | \$1.50 | \$1.50 | \$3.00 | \$1.50 |
| Zero +- | \$1.50 | \$1.50 | \$1.50 | \$3.00 | \$1.50 |
| Zero ++ | \$1.25 | \$1.25 | \$1.50 | \$3.00 | \$1.50 |

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KMC Telecom Grandfathered Rates and Services (Cont'd)5.1 KMC Long Distance Service (LDS)On-Net Outbound Switched LDS

| | <u>Usage per Month</u> | <u>Month to month</u> | <u>1 Years</u> | <u>2 Years</u> | <u>3 Years</u> |
|----------|------------------------|---------------------------|----------------|----------------|----------------|
| \$ | 0-499.99 | \$.1350 | | \$.1310 | \$.1290 |
| \$.1270 | \$ 500.00-1,499.99 | \$.1260 | \$.1230 | \$.1210 | \$.1190 |
| | \$ 1,500.00-2,999.99 | \$.1180 | \$.1150 | \$.1130 | \$.1100 |
| | \$ 3,000.00-9,999.99 | \$.1090 | \$.1070 | \$.1060 | \$.1050 |
| | \$10,000.00-19,999.99 | \$.1040 | \$.1020 | \$.1010 | \$.1000 |
| | \$ 20,000 + | ICB | ICB | ICB | ICB |

On-Net Outbound Dedicated LDS

| | <u>Usage per Month</u> | <u>Month to month</u> | <u>1 Years</u> | <u>2 Years</u> | <u>3 Years</u> |
|----|------------------------|---------------------------|----------------|----------------|----------------|
| \$ | 1,500.00-2,999.99 | \$.1180 | \$.1150 | \$.1130 | \$.1100 |
| \$ | 3,000.00-9,999.99 | \$.1090 | \$.1070 | \$.1060 | \$.1050 |
| \$ | \$10,000.00-19,999.99 | \$.1040 | \$.1020 | \$.1010 | \$.1000 |
| \$ | 20,000 + | ICB | ICB | ICB | ICB |

* - Indicates a dedicated T1 is available. An additional monthly recurring local loop charge plus a \$250.00 T1 charge will apply.

KMC Telecom Grandfathered Rates and Services (Cont'd)5.1 KMC Long Distance Service (LDS) (Cont'd)Off-Net Outbound Switched LDS

| | <u>Usage per Month</u> | <u>Month to month</u> | <u>1 Years</u> | <u>2 Years</u> | <u>3 Years</u> |
|----------|------------------------|---------------------------|----------------|----------------|----------------|
| \$ | 0-499.99 | \$.1670 | \$.1640 | \$.1620 | |
| \$.1600 | \$ 500.00-1,499.99 | \$.1590 | \$.1560 | \$.1540 | \$.1520 |
| | \$ 1,500.00-2,999.99 | \$.1510 | \$.1480 | \$.1460 | \$.1450 |
| | \$ 3,000.00-9,999.99 | \$.1440 | \$.1420 | \$.1410 | \$.1400 |
| | \$10,000.00-19,999.99 | \$.1390 | \$.1370 | \$.1360 | \$.1350 |
| | \$ 20,000 + | ICB | ICB | ICB | ICB |

Off-Net Outbound Dedicated LDS

| | <u>Usage per Month</u> | <u>Month to month</u> | <u>1 Years</u> | <u>2 Years</u> | <u>3 Years</u> |
|----|------------------------|---------------------------|----------------|----------------|----------------|
| \$ | 1,500.00-4,999.99 | \$.1150 | \$.1130 | \$.1120 | \$.1110 |
| \$ | 5,000.00-16,999.99 | \$.1100 | \$.1080 | \$.1070 | \$.1060 |
| \$ | 17,000 + | ICB | ICB | ICB | ICB |

* - Indicates a dedicated T1 is available. An additional monthly recurring local loop charge plus a \$250.00 T1 charge will apply.

KMC Telecom Grandfathered Rates and Services (Cont'd)5.2 KMC Toll Free Service(A) Usage ChargesOn-Net Inbound Switched Toll Free

| | Usage per Month | Month to month | 1 Years | 2 Years | 3 Years |
|----------|-----------------------|-------------------|----------|----------|----------|
| \$ | 0-499.99 | \$.1420 | | \$.1390 | \$.1370 |
| \$.1350 | \$ 500.00-1,499.99 | \$.1340 | \$.1320 | \$.1300 | \$.1280 |
| | \$ 1,500.00-2,999.99 | \$.1270 | \$.1240 | \$.1222 | \$.1200 |
| | \$ 3,000.00-9,999.99 | \$.1190 | \$.1170 | \$.1160 | \$.1150 |
| | \$10,000.00-19,999.99 | \$.1140 | \$.1120 | \$.1110 | \$.1100 |
| | \$ 20,000 + | ICB | ICB | ICB | ICB |

On-Net Inbound Dedicated Toll Free

| | Usage per Month | Month to month | 1 Years | 2 Years | 3 Years |
|----|-----------------------|-------------------|----------|----------|----------|
| \$ | 1,500.00-2,999.99 | \$.1270 | \$.1240 | \$.1222 | \$.1200 |
| \$ | 3,000.00-9,999.99 | \$.1190 | \$.1170 | \$.1160 | \$.1150 |
| \$ | \$10,000.00-19,999.99 | \$.1140 | \$.1120 | \$.1110 | \$.1100 |
| \$ | 20,000 + | ICB | ICB | ICB | ICB |

* - Indicates a dedicated T1 is available. An additional monthly recurring local loop charge plus a \$250.00 T1 charge will apply.

KMC Telecom Grandfathered Rates and Services (Cont'd)**5.2 KMC Toll Free Service (Cont'd)**Off-Net Inbound Switched Toll Free

| | <u>Usage per Month</u> | <u>Month to month</u> | <u>1 Years</u> | <u>2 Years</u> | <u>3 Years</u> |
|----------|------------------------|---------------------------|----------------|----------------|----------------|
| \$ | 0-499.99 | \$.1670 | | \$.1640 | \$.1620 |
| \$.1600 | \$ 500.00-1,499.99 | \$.1590 | \$.1560 | \$.1540 | \$.1520 |
| | \$ 1,500.00-2,999.99 | \$.1510 | \$.1480 | \$.1460 | \$.1450 |
| | \$ 3,000.00-9,999.99 | \$.1440 | \$.1420 | \$.1410 | \$.1400 |
| | \$10,000.00-19,999.99 | \$.1390 | \$.1370 | \$.1360 | \$.1350 |
| | \$ 20,000 + | ICB | ICB | ICB | ICB |

Off-Net Inbound Dedicated Toll Free

| | <u>Usage per Month</u> | <u>Month to month</u> | <u>1 Years</u> | <u>2 Years</u> | <u>3 Years</u> |
|----|------------------------|---------------------------|----------------|----------------|----------------|
| \$ | 1,500.00-4,999.99 | \$.1150 | \$.1130 | \$.1120 | \$.1110 |
| \$ | 5,000.00-16,999.99 | \$.1100 | \$.1080 | \$.1070 | \$.1060 |
| \$ | 17,000 + | ICB | ICB | ICB | ICB |

* - Indicates a dedicated T1 is available. An additional monthly recurring local loop charge plus a \$250.00 T1 charge will apply.

KMC Telecom Grandfathered Rates and Services (Cont'd)5.2 KMC Toll Free Service (Cont'd)(B) Recurring and Non-Recurring Charges

| | <u>Maximum</u> | |
|---|----------------------------------|-------------------------------|
| <u>On-Net</u> | <u>Monthly Recurring</u> | <u>Non- Recurring</u> |
| Switched charge per 800 number | N/A | N/A |
| Dedicated charge per routing arrangement | N/A | N/A |
| Advanced features (per feature) | | \$10.00 |
| 1 routing feature | \$5.00 | N/A |
| 3 routing features | \$10.00 | N/A |
| All routing features | \$20.00 | N/A |
| <u>Off-Net</u> | <u>Monthly Recurring</u> | <u>Non- Recurring</u> |
| Switched charge per 800 number | N/A | N/A |
| Dedicated charge per routing arrangement | N/A | N/A |
| Advanced features (per feature) | | \$50.00 |
| 1 routing feature | \$30.00 | N/A |
| 3 routing features | \$30.00 | N/A |
| All routing features | \$30.00 | N/A |

KMC Telecom Grandfathered Rates and Services (Cont'd)**5.3 KMC Calling Card Service**

| | | |
|----|------------------------------------|---------|
| A) | <u>Standard Usage Charges</u> | |
| | Per minute of use | |
| | Peak/Off-Peak Rate | \$0.24 |
| | <u>Surcharge</u> | |
| | Per call | \$0.31 |
| B) | <u>Operator-Assisted Calls</u> | |
| | Person-to-Person surcharge | \$4.65 |
| | Station-to-Station surcharge | \$1.00 |
| C) | <u>Directory Assistance Calls</u> | |
| | Requested Number Charge | \$1.26 |
| | Call Completion Charge | NC |
| D) | <u>Enhanced Feature Charges</u> | |
| | 1) Conference Calling | |
| | per established line | \$2.50 |
| | per minute of usage per line (Day) | \$0.59 |
| | (Weekend) | \$0.35 |
| | 2) Voice Mail Access | |
| | per minute of usage | \$0.32 |
| | 3) Voice Messaging | |
| | 1 message | \$2.90 |
| | up to 5 messages | \$9.39 |
| | up to 10 messages | \$16.90 |
| | up to 20 messages | \$31.00 |
| | message status | NC |
| | 4) News and Information | |
| | per minute of usage | N/A |
| | 5) Speed Dialing | NC |

KMC Telecom Grandfathered Rates and Services (Cont'd)5.4 Miscellaneous ServicesBCC Service

| | |
|------------|--------|
| BCC Charge | \$0.36 |
|------------|--------|

Directory Service

| | |
|----------------------|--------|
| Per requested number | \$0.75 |
|----------------------|--------|

Operator ServiceMaximum Charges

| | | |
|----|-------------------------|---------|
| A) | Person-to-Person | \$ 2.04 |
| B) | Station-to-Station | \$ 0.84 |
| C) | Operator Dialed Charge* | N/A |
| D) | Busy Line Verification | \$ 0.42 |
| E) | Busy Line Interrupt | \$ 0.48 |

* Applies in addition to other operator charges

Operator Service

Maximum Per minute usage rates:

| | <u>DAY</u> | | <u>EVENING</u> | | <u>NIGHT/WEEKEND</u> | |
|-------------------------------|---------------------------------|---|---------------------------------|---|---------------------------------|---|
| <u>Rate</u> <u>Mileage</u> | <u>Initial</u> <u>Period</u> | <u>Each</u> <u>Addt'l</u> <u>Minute</u> | <u>Initial</u> <u>Period</u> | <u>Each</u> <u>Addt'l</u> <u>Minute</u> | <u>Initial</u> <u>Period</u> | <u>Each</u> <u>Addt'l</u> <u>Minute</u> |
| ALL | \$0.31 | \$0.31 | \$0.31 | \$0.31 | \$0.31 | \$0.31 |

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